

Leisure and Tourism Resources

1. Introduction

This is a guide to the resources that are available through the University Library and via the Internet. The University Library subscribes to specialist information databases that are listed in section 3; you are particularly recommended to search these for quality articles and research papers for dissertation and project work.

2. Key Resources to look at to get started

Intute Gateway Social Sciences: Travel and tourism

<http://www.intute.ac.uk/socialsciences/travel>

Gateway for websites on travel and tourism.

Includes a [world guide](#) includes features, demographics, geography data, maps, images and links for over 270 countries and territories.

Sister sites available for related topics such as Hospitality and Catering and Sport and Leisure Practice.

Guide to finding literature on this topic

<http://www.vts.intute.ac.uk/he/tutorial/travel>

Internet resources for Olympics

<http://www.intute.ac.uk/supportdocs/olympics.pdf>

3. Major Databases for finding journal articles and specialist documents accessed through the University Library Digital Library

The Library website at www.libweb.anglia.ac.uk includes **information databases** containing journal articles etc. To access these resources you need to log in using your student(active directory) account. Choose Advanced Search, then 'Business' from the subject drop-down menu next to journal articles, research papers etc. You can choose Tourism from the sub-categories menu. You could also use the 'Database Finder' to go straight to an individual database.

Applied Social Sciences Index and Abstracts (ASSIA)

This database provides abstracts of articles and has a wide subject coverage including aspects of social sciences, economics and management. It includes sport and leisure management and the sociology of tourism. Coverage starts from 1987 onwards.

Academic OneFile

Abstracts and full text articles covering a wide subject area including the social sciences, business, leisure and tourism.

Business Source Premier is a major database including leading academic journals, professional and trade literature, book reviews and reports, concerned with the business world and including leisure and tourism

Emerald is another leading database for research and includes tourism and leisure subjects

GMID From Euromonitor International, providing a range of international market research, including leisure and lifestyle, statistics and analysis by countries consumers and sectors.

Hospitality and Tourism Complete From EBSCO, this database covers scholarly research and industry news dating from 1965. Material includes company and country reports, and journal articles drawn from an extensive range of peer reviewed journals.

IngentaConnect Covers the social sciences and management and includes leisure articles.

Mintel Market Research reports and related media articles. Includes Leisure reports series.

Science Direct Provides access to a very wide selection of journals include those covering social sciences and management.

4 Key organisations

UK

ANTOR (Association of National Tourism Offices in the UK) ANTOR is the principal lobbying organisation for the world's tourist offices. Its UK membership comprises around 70 national and regional tourist offices which are represented in Britain.

<http://www.antor.com/>

Association of British Travel Agents (ABTA) Formed in 1950 by 22 leading travel companies, ABTA - The Travel Association - now represents 5,300 travel agencies and nearly 1,000 tour operations, throughout the British Isles.

<http://www.abta.com/home>

Department for Culture, Media and Sport, The UK central government department responsible for tourism and cultural activities.

http://www.culture.gov.uk/what_we_do/tourism

English Heritage English Heritage is the Government's statutory adviser on the historic environment, advising on historic buildings, monuments and places.

<http://www.english-heritage.org.uk/about/>

London Olympics – official site of the 2012 London Olympics.

www.london2012.com

National Trust – The National Trust works to preserve and protect the buildings, countryside and coastline of England, Wales and Northern Ireland, in a range of ways, through practical conservation, learning and discovery, and encouraging everyone to visit and enjoy their national heritage. More than 14 million people visit the 'pay for entry' properties, while an estimated 50 million visit the open air properties.

<http://www.nationaltrust.org.uk/main/>

TravelMole

TravelMole is the largest global online community for the travel and tourism Industry with over 450,000 registered travel and tourism professionals worldwide. Requires registration.

www.travelmole.com/

Tourism for All – a national (UK) charity dedicated to making tourism welcoming to all and promoting accessible tourism.

<http://www.tourismforall.org.uk/>

VisitBritain is the key tourism advocacy body in the UK. It works in partnership with the Government, the industry and our strategic partners in London, England, Scotland and Wales to promote Britain in 35 key overseas markets. includes section on business resources, marketing and statistics

<http://www.visitbritain.org/>

VisitEngland

VisitEngland is the strategic leadership body representing the public and private sector stakeholders of English Tourism. It works in partnership with VisitBritain, the Regional Development Agencies and local authorities, and the private sector, creating a national tourism strategy, optimising marketing investment, and developing the visitor experience across England.

<http://www.enjoyengland.com/about/>

European and World

European Tour Operators Association. www.etoa.org

International Congress and Convention Association. www.iccaworld.com

International Federation of Information Technology and Tourism.

www.ifitt.org

The New York Times: Travel. <http://travel.nytimes.com>

MIA (Meetings Industry Association). www.mia-uk.org

The Travel and Tourism Research Association (TTRA). www.ttra.com

World Association of Travel Agencies. www.wata.net

World Tourism Organization. www.world-tourism.org

World Travel and Tourism Council. www.wttc.org

International Ecotourism Society (TIES). www.ecotourism.org

Arts- key organisations

Arts Council. www.artscouncil.org.uk

British Arts Festivals Association. www.artsfestivals.co.uk

British Film Institute. www.bfi.org.uk

Voluntary Arts Network. www.voluntaryarts.org

Conferences and Meetings – key organisations

Association of Exhibition Organisers. www.aeo.org.uk

Centre for Exhibition Industry Research. www.ceir.org

Events Supplier and Services Association. www.essa.uk.com

Meetings Industry Association. www.mia-uk.org

Meetpie.com. Portal for the meetings and events industry. Includes news, Editor's blog, jobs, venue and supplier search databases and a bulletin board.

<http://www.meetpie.com/>

Events – key organisations

European Festivals Association. www.efa-aef.eu

The Events Industry Association. www.eventia.org.uk

International Association of Assembly Managers. www.iaam.org

National Outdoor Events Association. www.noea.org.uk

Official site of the Olympic Movement. www.olympic.org

Safeconcerts.com. www.safeconcerts.com

Venuefinder (registration required). www.venuefinder.com

What's on When, directory for world events. www.whatsonwhen.com

Parks, Countryside and Theme Parks- key organisations

International Association of Amusement Parks and Attractions.

www.iaapa.org

Natural England (formerly known as the Countryside Agency).

www.naturalengland.org.uk

National Recreation and Parks Association. www.nrpa.org

Royal Parks Association. www.royalparks.org.uk

Major UK Theme Parks: Alton Towers (www.altontowers.com), **Chessington**

World of Adventures (www.chessington.com), **Legoland** (www.legoland.co.uk),

Thorpe Park (www.thorpepark.com)

Disneyland (<http://disneyworld.disney.go.com/>, www.disneylandparis.co.uk)

4 Brochures

A number of sites exist on the Web for ordering travel brochures, including: **Brochurebank** (run by BP Travel Marketing Services) provides a broad range of specialist communication, distribution and direct marketing services to the travel and tourism industry. www.brochurebank.co.uk

Holiday wizard, website to plan holidays and operates a brochure ordering service. <http://brochures.holidaywizard.co.uk>

5. Internet Resources and Gateways

Some useful online resources for leisure and tourism information:-

Bized <http://www.bized.co.uk>

Learning materials and case studies, covering business, accounting, economics and tourism, of particular note is a section on company information.

RBA <http://www.rba.co.uk/sources/index.htm>

Useful Directory of different websites in the business world.

The Hospitality, Leisure, Sport & Tourism Network

<http://www.heacademy.ac.uk/hlst/resources>

Gate way for tourism material

VisitBritain

VisitEngland is the strategic leadership body representing the public and private sector stakeholders of English Tourism. It is funded by the Department for Culture, Media and Sport to promote Britain overseas as a tourist destination and to lead and co-ordinate the domestic tourism trade.

<http://www.visitbritain.org/insightsandstatistics/index.aspx>

The World Tourism Organization (UNWTO/OMT) is a specialized agency of the United Nations and the leading international organization in the field of tourism. It serves as a global forum for tourism policy issues and a practical source of tourism know-how.

<http://www.unwto.org/index.php>

Use the link at the bottom of the page for the E Library for links to global statistics on forecasts and trends.

<http://www.e-unwto.org/home/main.mpx>

6. Where to find key Journals

For key Tourism journals, from the University Library front page, choose *Journal Finder*, and then *E-journals Search*. Search for a particular title or login to use Category, select Business Economy and Management, Environmental science or

Social Science section for a list of journals. You can browse or search these titles, or use an information database to find articles and related material. Individual journal titles can be accessed directly through the **Digital Library**, under **E-journals** tab, these include:-

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|---|--|
| Annals of Tourism Research | Business Traveller |
| Journal of Hospitality and Tourism Management | |
| Journal of Sustainable Tourism | Journal of Travel Research |
| Journal of Travel and Tourism Research | |
| International Journal of Tourism Research | Leisure and Hospitality Business |
| Leisure Management | Tourism and Hospitality Planning and Development |
| Tourism Geographies | Tourism Management |

7. Research

Tourism Research Links by René Waksberg

<http://www.waksberg.com/research.htm>

CIRET (Centre International de Recherches et d'Etudes Touristiques)

<http://www.ciret-tourism.com/>

8. Books and e-books

The screenshot shows the Anglia Ruskin University Library website. At the top, there is a navigation bar with 'Home', 'Accessibility', 'ANET', and '[Lib Staff]'. Below this is the 'University Library' header. A callout box with a white background and black border points to the 'Quick Search' and 'Books, E-books etc' options. The callout text reads: 'Click in Quick Search or Books E-books etc to find documents by subject or title.' The 'Quick Search' section includes a search box, a 'Go' button, and checkboxes for 'Books, e-books and multimedia materials', 'Journal articles, research papers etc', and 'Newspaper Articles'. The 'Digital Library' section on the left lists 'Books, E-books etc', 'Journal articles etc', 'Newspapers', 'Journal Finder', 'Database Finder', and 'Inter-Library-Loan'. The bottom of the page features contact information for Cambridge, Fulbourn, and Peterborough libraries, along with a copyright notice for 2009 University Library and a 'Last Updated' date of 18 June 2009.

To find books and e-books use Quick Search or the Books e-books etc. options on the University Library Home page. Search by key words for a range of books on a topic, alternatively search for a specific book using a keyword from the book title and the author. If you are accessing the items off campus, for the first time, you will be prompted to download a reader if required.

9. Help

Help from the library is available in a variety of ways.

Pilot - Our online information literacy tutorial provides students with the skills and tools to find and manage information effectively. www.libweb.anglia.ac.uk/pilot

Study Skills Sessions - Each semester the library runs a series of study skills drop-in sessions in conjunction with Student Support Services. These cover topics such as essay writing, evaluating information, and referencing. Details of our up-coming sessions can be found at www.libweb.anglia.ac.uk/helpdesk/train.htm.

AskUS - If you need help or advice about using any of our Library services, you can use the online enquiry form to contact us, or our new online chat service for you to ask us library questions in real time during chat service hours. It is available on the Library website at www.libweb.anglia.ac.uk/helpdesk/enquiry.htm.

Enquiry Desk - If you are in the library you can visit the Enquiry Desk for information about our services or help using the library resources.

Appointments - If your enquiry is lengthy or detailed you can make an appointment to see a member of the library's business team. We can also offer seminars and workshops for small groups, by arrangement. Your subject team is:
Chelmsford: Diana Garfield (diana.garfield@anglia.ac.uk) and Deborah Stebbing (deborah.stebbing@anglia.ac.uk);
Cambridge: Naomi Prady (naomi.prady@anglia.ac.uk)

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